

Astral Media Web and Email Hosting Terms

Terms of Service

ASTRAL MEDIA'S TERMS OF SERVICE

These are the general terms of our relationship that include the duration of the Agreement, fees payable by you, Astral Media's right to monitor communications and content in specific circumstances, steps to protect the security of your data and Astral Media's systems, when Astral Media is authorized to suspend or terminate your services, and the resolution of disputes between us.

Summary of our Terms of Service:

- * The Agreement will commence by you submitting an application form and placing an order online via our website, you confirm that you are prepared to accept electronic invoices from Astral Media for purposes of claiming input tax.
- * The Agreement is binding for a period of 24 (twenty four) months unless you or we give notice to terminate.
- * The fees payable are R99.00 / R149.00 per month, and an annual domain fee of R100.00 is payable, Thus on the 13th month of this agreement a debit of R199.00 / R249.00 will run of your banking account depending on the services you have selected.
- * If you on the free design option, this agreement will be binding for 24 months, and upon cancellation before the period is up, you will be liable for the fees for the remaining period.
- * Termination of this agreement by you before the period stipulated is complete, a settlement will fee will have to be requested from Astral Media, and on settlement of that will the agreement be terminated.
- * Clients will have a maximum of 500mb of traffic per month on all of our packages. Thereafter bandwidth will be charged at 20 cents a MB.
- * We may change the features or functionality of any Service over time.
- * You must comply with the Acceptable Use Policy that applies to your use of the Services.
- * We can prevent your access to the Service/s if you breach the Agreement or for technical reasons.
- * You accept that you will get no rights to the intellectual property in Astral Media's computer systems.

* Subject to your right to withdraw your consent in certain instances, we may obtain your personal information and use it, for certain specified purposes, including for, internal Astral Media marketing and contract administration as well as to enable us to collect your debit order payment.

* Our liability to you is substantially limited.

* The Agreement is subject to South African law.

* We will use your given address as your address for service.